

Media Relations

Public Service Electric and Gas Company
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PSE&G

FOR IMMEDIATE RELEASE
Dec. 1, 2016

CONTACT:

**PSE&G Reminds Customers to Apply for Assistance
in Paying Winter Heating Bills**

Versión Español

(Dec. 1, 2016 - Newark, N.J.) – With cold weather just around the corner, PSE&G reminds customers that the Low Income Home Energy Assistance Program (LIHEAP) is now accepting applications for the 2016-2017 heating season. LIHEAP is a program run by the State of New Jersey Department of Community Affairs that helps low-income residents with their heating and medically-necessary cooling bills.

"We want to spread the word that there is help available for low income families who struggle to pay their utility bills," said Greg Dunlap, PSE&G's Vice President of Customer Operations. "Under LIHEAP, those who are income eligible may receive an average of \$300 toward their heating bills."

LIHEAP eligibility is based solely on last month's household gross income and household size. To be eligible for LIHEAP benefits, the applicant's household gross income must meet monthly income guidelines listed on the chart below. For example, a family of four with a monthly income of \$4,050 or less per month may be eligible and should apply.

LIHEAP

To receive LIHEAP assistance, customers may pay their heating costs directly, pay their landlord according to their usage, or have their heating included in their rent. Homeowners and those who rent are both eligible and should apply.

For more information or, to download a LIHEAP application or find out where to apply, visit www.pseg.com/help or call 1-800-510-3102. Applications are also available at the PSE&G's 16 walk-in Customer Service Centers listed on your bill. Remember, applications and copies of all requested documents must be submitted by mail or in person to the designated agency in your county by April 30, 2017.

Representatives from state LIHEAP intake agencies are available some days at the following PSE&G Customer Service Centers to help income-eligible people complete the applications. You can apply at a location in the county in which you live.

The 2017 Maximum Income Limits

Household Size	HEA Monthly Gross Income	USF Monthly Gross Income
1	\$1,980	\$1,733
2	\$2,670	\$2,337
3	\$3,360	\$2,940
4	\$4,050	\$3,544
5	\$4,740	\$4,148
6	\$5,430	\$4,752

For household sizes greater than six, visit pseg.com/help

Bergen County

Greater Bergen Community Action Inc. at PSE&G Hackensack Customer Service Center
 214 Hudson Street, Hackensack, NJ 07601
 Monday, Wednesday & Thursday, 9:00 a.m.– 3:00 p.m.

Essex County

La Casa de Don Pedro at PSE&G Newark Customer Service Center
 80 Park Plaza, Newark, NJ 07102
 Monday, Wednesday & Friday, 8:30 a.m.– 4:00 p.m.
 Maximum 50 clients daily for application drop-off

La Casa de Don Pedro at PSE&G West Orange Customer Service Center
 59 Main Street, West Orange, NJ 07052
 Monday, Wednesday, Friday 8:30 a.m. – 4:00 p.m.
 Maximum 50 clients daily for application drop-off

Hudson County

B.E.O.F. at PSE&G Bayonne Customer Service Center
 608 Broadway, Bayonne, NJ 07002
 Monday – Friday , 9:00 a.m. – 3:00 p.m.

P.A.C.O. at PSE&G Jersey City Customer Service Center
35 Journal Square, Store #2, Jersey City, NJ 07306
Monday-Friday, 9:00 a.m. – 4:00 p.m.

P.A.C.O. at PSE&G Union City Customer Service Center
4808 Bergenline Avenue, Union City, NJ 07087
Monday-Friday, 9:00 a.m. – 4:00 p.m.

UNIVERSAL SERVICE FUND (USF)

The LIHEAP application is also an application for the Universal Service Fund (USF). USF is a program created by the State of New Jersey that can lower the amount low-income households pay for gas and electric bills with a monthly credit of \$5 to \$150. Applications for USF are accepted year-round.

OTHER PROGRAMS

PSE&G households who are not eligible for low income programs and are behind in their PSE&G bill should visit www.pseg.com/help for other programs like the TRUE Grant, PAGE Grant, or NJ SHARES. Seniors over age of 65 or disabled adults collecting Social Security Title II Disability may be eligible for the New Jersey Lifeline Credit program. NJ Lifeline provides a \$225 yearly credit on your PSE&G bill.

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Public Service Electric and Gas Company (PSE&G) is New Jersey's oldest and largest regulated gas and electric delivery utility, serving nearly three-quarters of the state's population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability. PSE&G is a subsidiary of Public Service Enterprise Group Incorporated (PSEG) (NYSE:PEG), a diversified energy company.

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